

# MVR FAQs



## Understanding what MVRs are and why checking them often will reduce your risk.

Because past behavior is a good predictor of a driver's future actions, your drivers' motor vehicle records (MVRs) are a vital piece of your safety management program. By identifying risky behaviors now, you can help prevent crashes tomorrow.

### Q. What is an MVR?

A. An MVR is a report of a driver's driving history as reported by a state's Department of Motor Vehicles. Information on this report can include:

- Driver's license number
- License issue date and expiration date
- Type of license
- License suspensions
- Driving restrictions
- Accident reports
- Traffic violations
- Driving record points
- Vehicular crimes
- Medical certification status for CDL drivers

### Q. Who needs an MVR?

A. Anyone who drives a commercial motor vehicle (CMV) on a highway in interstate commerce is required to have an MVR, with few limited exceptions. Intrastate-only drivers must follow their state's driver qualification file requirements, which may be the same or different than the federal requirements.

### Q. When do I need a driver's MVR?

A. For new non-CDL drivers, you must have the MVR within 30 days of hire. For new CDL drivers, you must have the MVR showing their medical status before the driver can operate a CMV. If you're sending the CDL driver for a new medical exam, you must have the MVR within 15 days following the exam.

In order to make sure all of your drivers continue to be properly licensed, you're required to request an MVR once every 12 months starting at their one-year hiring anniversary. Someone within your organization must document the annual review of the driving record, looking at convictions in both personal vehicles and CMVs. This alerts you to patterns of unsafe driving despite their still being licensed.

For CDL drivers, you also need a new MVR within 15 days of every medical recertification to make sure the most recent medical exam has been added on to the record.

(continued)



## MVR FAQs (cont.)



### Q. How will I be notified of changes affecting MVRs that occur before the annual review occurs?

- A. Both CDL and non-CDL drivers must notify you of any traffic convictions, other than parking violations, occurring in any kind of vehicle within 30 days of the conviction. They must also notify you of a loss of driving privileges before the end of the business day following the day they received notice of a suspension, revocation, cancellation, lost privilege, or disqualification.

If a driver fails to inform you of violations or suspensions, you're still responsible! The driver without proper licensing is still placed out of service at a weigh station and it's held against your company's CSA scores. During an audit, it calls into question your company's safety management controls.

### Q. How can I stay informed about my drivers' MVRs all year long?

- A. To reduce the risks associated with being unaware of a drivers' violations or high-risk behaviors, you can subscribe to state DMV push-systems for immediate notifications of any changes to your drivers' records. Because this can be a time-consuming administrative task, companies like J. J. Keller offer third-party services to handle this on your behalf.

The sooner you're aware of a drivers' citations, suspensions, violations or other negative driving events, the sooner you can take action to correct the behavior!

Don't wait for an annual MVR pull to find out you have a problem driver...

### J. J. Keller® MVR Monitoring Service

Our expert Compliance Specialists will help you take faster action to identify negative driving events that occur in your drivers' company or personal vehicles. We'll continuously monitor your drivers' records and help you...

- Remove unsafe drivers from the road quickly
- Provide timely corrective action training
- Reduce out-of-service orders

J. J. Keller's MVR Monitoring Service — it's smart risk management.

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